

# <u>in the</u> KNOW

Fall 2016

### **CELEBRATING NATIONAL HOME CARE & HOSPICE MONTH**



# **HOME** is where **OUR HEART** is

## in the INDUSTRY

#### **HNA Home Health Repeats Position as Top Agency Nationally**

Health was once again named as a HomeCare Elite agency



for the 11th year running. Winners are ranked by an analysis of publicly available performance measures in quality outcomes, best practice implementation, experience patient (Home CAHPS<sup>®</sup>), Health quality improvement and consistency, and financial performance.

"We continually evaluate key metrics to ensure we are achieving clinical outcomes," explains Janie Christner, Vice President Home Health. "We work as a team to identify and improve deficiencies at various touch-points along the care continuum."

HNA Home Health was also recently voted as the Altoona Mirror Hometown Favorite Home Health.

# *in the* AGENCY

#### HNA Develops Specialty Programs to Serve Patients with Chronic Diseases

As many Americans face chronic diseases and other conditions requiring specialized care, HNA has developed Specialty Programs to meet the comprehensive needs of these populations. Our programs utilize a multidisciplinary approach, best practice protocols, and proprietary disease management guides to help educate patients, promote self-management of their conditions, and optimize clinical outcomes in the following areas:

- Orthopedic Care
- Balance & Fall Prevention
- Cardiopulmonary
- Diabetes
- Care Transitions
- Infusion/IV Therapy
- Wound



# *in the* COMMUNITY

#### Lights of Love 2016 Remember and Honors Loved Ones

Lights of Love, benefitting Hospice & Grief Services, is a seasonal campaign allowing you to "shine your own special light" in memory or honor of someone dear to you. All funds raised through are reinvested back into our local communities through Mission Grant funding to support patients' needs and quality of life beyond what is covered by insurance.

